

Maintenance and Cleaning Guide

PRIOR TO AND AFTER INSTALLATION:

The home must have a working heat and air conditioning source operational for a minimum of one week prior to installation and remain in operation during the life of the floor. Conditions should be at the same temperature and humidity level expected during normal use (between 65°-85° F/18°-29° C with a relative humidity no greater than 65%)

BASIC CLEANING:

Once all traces of adhesive have been removed, the floor should be dry vacuumed to remove all dust and loose debris, then clean with Bona Hard Surface Cleaner in accordance with the manufacturer's instructions and allow to dry. Do not use soap-based detergents, caustic cleaners or abrasive cleaners or products, such as Murphy Oil, that are not included in your maintenance guide as they will void your warranty.

PREVENTATIVE MEASURES AND TIPS ON CARE:

The easiest way to reduce maintenance costs is to reduce the amount of dirt, grit and moisture brought into a building with an effective barrier mat. This should be cleaned regularly. The use of rubber-backed mats is NOT acceptable since they are known to cause yellow stains on vinyl floors. Never slide heavy furniture or fittings over an unprotected floor or severe scratching may result. The floor should be protected from the wheels or feet of fittings, avoiding rubber products, which may stain. Use hard plastic or felt pads under heavy furniture to prevent point loads. Use flat, polished metal glides with a minimum 1" diameter under chairs and stools. These should have a rounded edge and pivot to remain in flat contact with the floor. Non-staining felt pads can be used, provided they are changed on

a regular basis to prevent dirt, debris and sand build-up. Wide, non-staining casters at least 2" in diameter or floor protectors should be used on rolling furniture such as office chairs. Furniture polish and window cleaning agents should be applied to a cloth to avoid spillage onto the floor. Contact with some agents, such as silicone, will make the floor surface extremely slippery, which may result in accidents. Regular cleaning is more beneficial to the floor covering and more cost effective than occasional heavy cleaning.

Most domestic agents will not harm the floor, however all residue of cleaning agents should be removed to avoid discoloration. The following substances, including but not limited to, can cause discoloration: Tar, Nail Polish, Varnish, Spices, Shoe Polish, Paints containing acetone, Lipstick, Sol-vent-based Paints, Rubber Mats, Coco-Fiber Mats, Asphalt, Permanent Marker Pens, Crayons

SPOT CLEANING:

1. Wipe immediately with a paper towel or cloth
2. Spots, which have already dried, might be removed with a plastic scraper after the area has been washed with a damp cloth or sponge with the approved cleaning agent in the test below. Be careful to not scratch the floor.



CLIENT	Diamond Living LLC.
TEST METHOD CONDUCTED	NALFA 3.4 Cleanability-Stain Resistance
DESCRIPTION OF TEST SAMPLE IDENTIFICATION	Monolithic WaterProof Wood

TEST RESULTS STAINING AGENT	REMOVAL SCORE	STAIN RESISTANCE
Distilled Water	0	No Effect
50:50 Ethyl Alcohol	0	No Effect
Acetone	0	No Effect
Household Ammonia	0	No Effect
10% Citric Acid	0	No Effect
Vegetable Oil	0	No Effect
Fresh Coffee	0	No Effect
Fresh Tea	0	No Effect
Catsup	0	No Effect

Yellow Mustard	0	No Effect
10% Providone Iodine	0	No Effect
Black Marker Ink	2	No Effect
#2 Pencil	0	No Effect
Wax Crayon	0	No Effect
Black Shoe Polish	2	No Effect

TOTAL REMOVAL SCORE 4 Heavy Commercial Stain Resistance

*** Meets NALFA specified criteria for usage Levels 1, 2, 3 and 4.**

**Class 1
RESIDENTIAL**

< 20 - No More than Slight
Effect

**Class 2
LIGHT COMMERCIAL**

< 20 - No More than Slight
Effect

**Class 3
COMMERCIAL**

< 20 No More than Slight
Effect

**Class 4
HEAVY COMMERCIAL**

< 20 No More than Slight
Effect

Cleaning Agents

0	Water
1	Mild Detergent
2	Baking Soda w/Brush
3	Acetone
4	Bleach
5	Stain Remains

As you can see, regular water will remove most stains. The harshest cleaning agent that your floor should require is "Baking Soda with a Brush". This floor is a heavy duty commercial maintenance free floor that only requires topical cleaning. Do not use nonapproved cleaning agents or you may destroy or floor and its warranty.